

## Pet Watch Contract

**Pet Watch**, as a personalized pet/home care service agrees to provide the following services to:

Client's Name and Spouse's Name: \_\_\_\_\_

Client's Cell Phone: \_\_\_\_\_ Spouse's Cell Phone: \_\_\_\_\_

Client warrants to **Pet Watch** that the pet/s is current on all shots required for good health and protection. Client gives **Pet Watch** permission to obtain medical care for the pet/s in case of emergency at owner expense. In event of pet death, we will have your vet make the necessary arrangements unless specified differently. \_\_\_\_\_(initial)

Client requests pet/s to have outside access. Client releases **Pet Watch** from all liability for loss, injury, or death, to the pet/s while the pet/s is/are in the care of **Pet Watch** \_\_\_\_\_ (initial).

**KEYS:** To provide future services the client is requested to have two keys retained by **Pet Watch** (1) and the sitter (1). The Pet Watch/sitter **will not retain** just one key on file! \_\_\_\_\_ (initial)

If you don't furnish a second key and we have to have one made, there is a \$5.00 charge per key added on the total payment for getting the key(s) made. \_\_\_\_\_(initial)

If the office and sitter do not retain two keys from the client in the initial courtesy visit, the client will come by the office to drop off or pick up keys, garage door openers, electric gate openers, etc. before and after each pet sitting assignment. If the sitter has to make another visit to pick up or drop off key/s, the client will be charged for a one time visit (\$18.00). \_\_\_\_\_ (initial)

If client requests that a hidden key or garage door opener to be used, Pet Watch is released from all liability for loss or theft of said client's residence, pet, and or personal property. \_\_\_\_\_ (initial)

In case of a natural disaster and the sitter cannot get to your house, is there a neighbor or someone within walking distance of your house we could contact to help us with your pet?

Name: \_\_\_\_\_ Home Phone: \_\_\_\_\_

Address: \_\_\_\_\_

For services provided herein, **CLIENT agrees to pay in advance** for services rendered by **Pet Watch**. Make all checks payable to **Pet Watch**. If **Pet Watch** invoices **CLIENT** or **CLIENT** use a **Credit Card** a **5% administration fee** will be added to all charges. If client requests extended services, client further agrees to pay for said services at the rates set forth by **Pet Watch**. A copy of the brochure is provided contemporaneously with this contract and which client acknowledges receipt hereof. **For a returned check, a \$30.00 fee is charged. A current credit card must be on file to guarantee payment. The client will pay by check or credit card for the first reservation at the courtesy visit with the sitter.**

**Client understands and agrees that Pet Watch has the right to assess ADDITIONAL CHARGES for the following:** 1) In the event of client error where extra time/trips are provided by the sitter due to home lock-outs a **\$50.00 charge** applies unless it is between 11 PM and 7 AM then it is **\$60.00**, 2) if a store trip is required when adequate supplies are not provided and 3) telephone calls/charges related to pet care. 4) Client agrees to pay a non-refundable administrative fee of **\$20.00** in the event client cancels a service less than 72 hours prior to the scheduled service.

5) If client declines services at the time of the initial client interview client agrees to pay a non-refundable administrative fee of **\$20.00**. 6) For early return and cancellation of service, a one-day or 24 hour notice is required or fees apply to that scheduled visit. 7) If sitter needs make key(s), a **\$5.00 per key charge** applies.

**Pet Watch** reserves the right to accept or decline a client's request for service at any time.

If the client has had an initial interview by a Pet Watch sitter, and the client wants the sitter to return for future interviews then there is an \$18.00 charge for the sitter's time. Call in's are welcome and the office will be happy to take your information or leave the changes on the sitter's voicemail.

The client needs to make a reservation at least **48 hours** or **two days** before leaving on a trip, if possible. **Client also needs to leave a message at the office or on the voice mail (on that day that they are leaving) to confirm that they are actually leaving town. When the client arrives home after a trip, the client must call the office or voice mail to confirm you are home for your pet's safety. All clients must call the office to confirm their online reservations before leaving on their trip because we cannot be responsible unless confirmed by phone. Reservations less than 24 hours notice a \$20.00 late fee applies.**

During major holidays, the client **must** make reservations at least **three weeks** before the holiday weekend to insure service. (Christmas holidays need to be four to five weeks in advance.) Due to the workload of the staff during the major holidays, we will be charging a \$12.00 holiday fee. You will be charged your normal rate plus an extra \$12.00 for that holiday only. The major holidays are New Years Day, Easter Sunday, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, Christmas Eve Day, Christmas Day, and New Year's Eve (after 5 PM).

**Client must have a current credit card on file with Pet Watch.** The current credit card information has been given to the office prior to the sitter's courtesy visit. When the card on file expires or changes, credit card information must be updated with the office prior to the next reservation being accepted by **Pet Watch**. By signing below you are authorizing **Pet Watch** to charge your credit card for reservations not paid by check or cash at the time of the first visit of the reservation.

Additionally, client releases **Pet Watch** from any claims and causes of action for damage to the Home or Pet/s arising from your pets/wild animals coming through cat/doggy doors left open; or if the pets have free range of home **Pet Watch** will not be responsible for pet's defecation or urination on the beds/furniture; or the performance by **Pet Watch** of services for client pursuant to this contract. Client releases **Pet Watch** from any liability for acts of third parties who enter client's premises whether or not said entry is with client's consent during the time period governed in this agreement, unless such damage is by the gross negligence of **Pet Watch**.

There are no verbal understandings between the client and **Pet Watch**. All conditions and requirements for the services are to be construed in accordance with the laws of the State of Georgia.

Any and all references to the term **Pet Watch** shall also include the company, its successors, agents, employees, and subcontractors. Client understands and acknowledges that **Pet Watch** is relying up on the representations made by client herein as a condition of providing the agreed upon services.

This agreement is dated and executed this \_\_\_\_\_ day of \_\_\_\_\_, 20 \_\_\_\_ by and between the parties below.

Client Signature: \_\_\_\_\_

Accepted on behalf of **Pet Watch** by: \_\_\_\_\_

Directions to Home:

\_\_\_\_\_  
\_\_\_\_\_